



HVAC Service Program Eligibility and Requirements

Customer Eligibility

- Applicants must receive residential electric service from Georgia Power and must be the owner of an active Georgia Power account or owner of the home/address where the HVAC service was performed.
- Eligible building types include:
 - Single family detached home
 - Owner occupied single family attached Condo – single unit
 - Owner occupied single family attached Townhome – single unit
- All services must be performed prior to the submission of the rebate application. In order to qualify for the rebate, the applicant's HVAC system must have a pre and post assessment completed and entered into the iManifold™ App (iOS or Android) by a licensed heating and cooling contractor who is a member of the Program's Participating Contractor network.
- The HVAC system must be at least 5 years or older to be eligible to receive the rebate.
- The applicant may receive a maximum of 1 HVAC Service Program rebate for each HVAC system every 3 years.
- The applicant may receive up to 3 HVAC Service Program rebates per GPC account or address.
- The existing system must start at a minimum of 5 EER or greater.
- The HVAC system must be residentially rated and between 1 – 5 tons to be eligible.
 - Ductless mini-splits or geothermal systems are not eligible.
- During the HVAC Service, the outdoor temperature must be at least 70° F or higher to qualify for the rebate.
- The equipment must meet air flow and refrigerant charge requirements as indicated by the post-test™ report to qualify for the rebate.

Application Requirements

- Applications will be submitted online by the Program's Participating Contractor who performed the eligible service. Applications must be submitted within 60 days of completion of the service.
- Each HVAC Service Rebate Application will require the following supporting documentation:
 - Contractor Invoice (Paid in Full itemized sales receipt with date of purchase)
 - Pre- and Post-test iManifold™ Reports
 - Signed and Dated Program Terms and Conditions page

Please Note: Rebates will be processed approximately six to eight weeks after receipt of an approved Rebate Application and Contractor Invoice. Applications missing any of these submissions are subject to processing delay or application rejection.

Other Conditions

- Georgia Power's HVAC Service Program has been approved by the Georgia Power Public Service Commission and may be subject to change or modification, without prior notice, at any time.
- Georgia Power reserves the right to amend or discontinue this program without notice.
- Georgia Power reserves the right to inspect the serviced equipment. Should it be determined that the qualifying service was not performed, contrary to the information contained in the application, the rebate must be repaid to Georgia Power.

If you have questions, please call 1-877-310-5607 to reach Georgia Power's HVAC Service Program's customer service center.